

To All Our Friends and Patients of Signature Dental

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice. As we prepare to reopen, we would like to keep you up to date concerning some of our new safety procedures, and the infection control processes we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office may communicate with you beforehand to ask some screening questions. Regardless, you
 will be asked those same questions again when you enter the office, and have your temperature taken.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
- You may see that our waiting room will no longer offer magazines, children's toys and so forth, since those items are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing between patients. That might mean that
 you're offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.
- Please wear a mask(or face covering) while entering and moving about the practice until our staff assures you that it can be removed in the specified treatment areas
- We ask that only appointed patients and one guardian enter the practice at a time. Large family units cannot be accommodated at this time.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we are taking to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 215-443-7373 or visit our website at www.warminstercosmeticdentist.com. Our anticipated opening date is Monday May 18th.

Thank you for being our patient. We value your loyalty and look forward to welcoming back, our patients, neighbors, and friends.

Sincerely,

Signature Dental